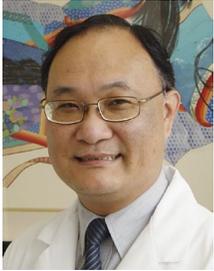




Dr. Chew's Dental Office - Richmond Neighborhood Family Dental HAS EARNED THE PRESTIGIOUS DIAMOND CERTIFIED AWARD

Independently Rated Highest in Quality



Dr. Ka-Wing Chew, Owner



Dr. Chew's San Francisco dental office welcomes patients of all ages.

Dr. Chew's Dental Office – Richmond Neighborhood Family Dental provides a complete range of dental services for all types of patients (including children) at its San Francisco facility. In addition to routine cleanings and check-ups, the practice offers restorative treatments such as bridges, dentures and dental implants; treats periodontal diseases and performs special periodontal cleanings; fits patients with traditional and clear braces; and more.

Dr. Ka-Wing Chew and his staff believe in taking a family-oriented approach to dental care. "In our opinion, there's only one way to treat patients, and that's as if they were family members," he says. "People strive to do the best for their families, and that's the same way we want to regard each of our patients."

Dr. Chew's Dental Office stays up-to-date with industry technology, utilizing advanced tools such as digital x-rays and intraoral cameras, as well as cutting-edge techniques like microdentistry and rotary endodontics. Dr. Chew says that even though his practice is technologically advanced, its primary concern is ensuring every patient has a positive experience. "We make our office a place where patients can feel relaxed and comfortable. The more comfortable they are, the happier they will be."

COMPANY PHILOSOPHY

"Our goal is to provide comprehensive, expert dental care for a reasonable price. With our time-tested experience, state-of-the-art facility and relaxing office environment, we're able to guarantee patient satisfaction on a continuous basis." Dr. Chew's Dental Office utilizes cutting-edge dental technology. Dr. Ka-Wing Chew, Owner Dr. Chew's San Francisco dental office welcomes patients of all ages.

EXCERPTED SURVEY RESPONSES

"Dr. Chew is very thorough, whether it is a small job or a big job. He always spends a good amount of time with me. He makes me feel like he cares, which is very important."—Connie C.

For complete rating and research information on this company, go to:
www.diamondcertified.org/report/dr-chews-dental-office-richmond-neighborhood-family-dental

DR. CHEW'S DENTAL OFFICE - RICHMOND NEIGHBORHOOD FAMILY DENTAL (415) 935-0983

3585 Balboa Street
San Francisco, CA 94121
Serving San Francisco

www.chewfamilydental.com
chewfamilydental@gmail.com
Dr. Ka-Wing Chew, Owner

SERVICES

General, Cosmetic & Restorative
Dentistry
Braces
Dental Implants
Periodontal Treatments

HOURS

Mon – Wed, Fri – Sat: 9am – 6pm

CREDIT CARDS

MasterCard Visa

DIAMOND CERTIFIED RATINGS DASHBOARD™

Workers Comp Insurance
Liability Insurance
State Lic No. 33916, 6776
Current Complaint File
Business Practices

CUSTOMER LOYALTY

Based on 54 random customer surveys made since Jan. 2014 asking each customer: "Would you use this company again?"



CUSTOMER SATISFACTION

"Please rate your satisfaction with the quality received."

Very Satisfied



RATING STATUS

We declare this company
Diamond Certified.
Certification No: 2117
Date: Feb. 25, 2014

Jim Stein
Jim Stein

Founder and Chief Executive Officer
American Ratings Corporation



THE RIGOROUS CERTIFICATION PROCESS ASSURES YOUR SATISFACTION

American Ratings Corporation conducts stringent customer satisfaction research.



1. APPLY

The company must apply to begin the rating process.



2. SAMPLE

A random sample of typically 400 past customers is collected from all customer files of the applicant company.



3. SURVEY

Only real customers are surveyed in confidential telephone research to determine the company's customer satisfaction score based on quality.



4. SCORE

To qualify, the company must score Highest in Quality, with a score of 90 or above on a 100 scale.

Rigorous standards are enforced.



5. CREDENTIALS

We confirm that the company has required insurances and valid State-mandated credentials.



6. PRACTICES

The company must perform to contract, have customer-friendly business practices and stand behind its work.



7. COMMITMENT

The company agrees to adhere to the Diamond Certified® Customer Satisfaction Principles.



8. AWARD

If the company's quality rating, business practices and credentials meet our high standards, it is awarded Diamond Certified.

We require ongoing customer satisfaction and performance.



9. MONITOR

We conduct ongoing surveys to ensure the company is maintaining high customer satisfaction and loyalty.



10. MEDIATE

The company agrees to participate in Diamond Certified mediation if necessary.



11. GUARANTEE

The Diamond Certified Performance Guarantee provides added assurance of the company's commitment to customer satisfaction.



12. QUALITY

Companies that are able to qualify for and maintain their Diamond Certified awards are much more likely to deliver quality to their customers.

American Ratings Corporation *Defining Excellence*

Our mission is to define excellence and identify for consumers the highest quality local companies. Our team at American Ratings Corporation is the most experienced in the nation in rating and certifying local companies. We are dedicated to ensuring you have confidence in the companies you choose.

We are totally committed to performing all ratings and ongoing certification work with the highest integrity and accuracy.

We believe:

1. You the consumer have the right to know which companies are truly performing at the highest level of quality.
2. The highest quality companies should be rewarded for their ongoing performance through public recognition.
3. Companies should be held accountable for their performance— one customer at a time.

Diamond Certified Performance Guarantee

If you use a Diamond Certified® company, are not satisfied and try unsuccessfully to resolve the dispute, contact us within six months of your service. We'll attempt to mediate a solution with the company. If we determine that the company's resolution to correct the problem is unfair, we will refund to you up to the purchase price with a maximum limit of \$1,000. See the details at www.diamondcertified.org/guarantee.html.

American Ratings Corporation
(800) 738-1138

www.diamondcertified.org
504 Redwood Blvd, Suite 210, Novato, CA 94947